

## SENSORY PACK TERMS AND CONDITIONS

1. Hire of sensory packs is subject to availability and on a first come, first served basis.
2. Please ensure you select the appropriate pack for the age of your child. Exchange Ilford cannot be held responsible for items given to children under the appropriate age.
3. The sensory packs must always be used safely.
4. Children must be supervised at all times whilst using the sensory packs.
5. Sensory packs may only be used inside the Centre. Sensory packs cannot be taken off the Exchange Ilford premises.
6. Sensory packs must be returned to the Exchange Guest Lounge at least 30 minutes before the Guest Lounge office closes. Closing time is 6pm Monday-Saturday, and 5pm Sunday.
7. The supervising adult is responsible for all costs, losses, and liabilities incurred as a result of any injury or damage to the child and/or themselves and/or property damage incurred whilst the sensory pack is in their possession (including if the sensory pack is stolen).
8. The supervising adult is responsible for all damages, losses, costs or expenses suffered by Exchange Ilford as a result of any breach of these terms and conditions.
9. The management of Exchange Ilford retains the right, at any time, to refuse or cancel the hire of a sensory pack at its sole discretion.
10. Any unattended property is left at the supervising adult's risk and Exchange Ilford assumes no liability for any theft, loss or damage to unattended property.
11. All personal data submitted to Exchange Ilford will at all times be processed in accordance with the UK Data Protection Act 2018 and our privacy policy. See [exchangeilford.com](http://exchangeilford.com) for details.
12. Exchange Ilford reserves the right to change these terms and conditions from time to time and without notice.
13. These terms and conditions shall be governed and interpreted in accordance with the laws of England and any disputes will be decided only by the English courts.

To hire a sensory pack, please provide your Passport or Driving License, which will be held securely by the Exchange Ilford Guest Lounge until the Sensory Pack is return complete and in good working order.